



## Attention: Customer &/or Transport Pallet Controller

TNT Express AU Pallet Transfer Process Change from **01/07/2017**

**Effective July 1st 2017, TNT Express will close all state accounts and commences trading on the following National accounts.**

**LOSCAM: 218756**

**CHEP: 4000176490**

Note: TNT Express only accepts Loscam code WP pallets and CHEP code 10001 pallets being traded on our accounts.

### **Transfers to TNT Account:**

It is responsibility of the Sending party to notify the transfer to their pallet provider and to ensure the transfer has been accepted by the receiving party.

When generating dockets and administering the transfer ensure;

1. Correct TNT account is recorded on the transfer docket.
2. The primary reference on the transfer **must be** the **TNT Con Note Number**.
3. The Date is the collection date and the correct days delay is recorded at Effective Date on the transfer docket.

#### TNT Pallet Policy Information

Transfer must be administered to TNT's pallet account within 90 days of the pick-up/collection date.

**TNT EXPRESS WILL NOT INVESTIGATE ANY PALLET CLAIMS OVER 3 MONTHS FROM THE PICK-UP/COLLECTION DATE.**

Direct all queries relating to this change to the email address for your State.

NSW: [AUPalletControl\\_NSW@tnt.com.au](mailto:AUPalletControl_NSW@tnt.com.au)      QLD: [AUPalletControl\\_QLD@tnt.com.au](mailto:AUPalletControl_QLD@tnt.com.au)

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Regards,  
Belinda Field  
National Pallet Manager  
TNT Express