

JOB VACANCY 招聘职位

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| Work Location 工作地区 | North China / East China / South China / Central China / Southwest China 华北，华东，华南，华中，西南 |
| Work Address 工作城市 | Beijing / Shanghai / Guangzhou / Wuhan / Chengdu 北京，上海，广州，武汉，成都 |
| Hiring Department 部门 | Area Customer Services 区域客服 |
| Hiring Position 职位 | Customer Services Supervisor 客服主管 |
| Employment Type 用工形式 | Full-Time 全职 |
| Job Responsibilities 工作职责 | <ul style="list-style-type: none"> • Responsible for system data update and maintenance, customer problem handling, account checking and collection. 负责公司系统数据更新维护、客户问题处理、账款核对及催收。 • Responsible for communication with key customers, regular visits, return visits on product usage and demand research. 负责重点客户沟通、定期拜访、产品使用情况回访、需求调研。 • Responsible for statistical analysis and report of customer sales data. 负责客户销售数据的统计分析并形成报告。 • Assist Sales and Key Account departments to explore sales opportunities and deal with service quality problems. 协助销售及大客户部门开展销售机遇的挖掘和服务质量问题的处理。 |
| Job Requirements 职位要求 | <ul style="list-style-type: none"> • Bachelor degree or above. 统招本科及以上学历。 • 1-3 years' customer services experience, logistics, retail and FMCG industry background is preferred. 具备 1-3 年客服工作经验，具有物流、零售及快消品行业背景的优先。 • Have good comprehensive ability of communication and coordination, emergency treatment and customer situation maintenance. 具备良好的沟通协调、应急处理及客情维护等综合能力。 • Enthusiastic, cheerful, careful and patient, good image and temperament, familiar with business etiquette. 热情开朗，细致耐心，形象气质佳，熟悉商务礼仪。 |

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| | <ul style="list-style-type: none">Familiar with Windows operating system and Proficient in Office software. 熟悉 Windows 操作系统，熟练操作 Office 办公软件。Accept short business trips. 能接受短期出差。 |
| How to Apply 申请方式 | Greater.ChinaJobs@loscam.com |
| Application Deadline 申请截止日期 | 2022.01.31 |
| Remarks 备注 | <p>For other job openings, please visit our Career page for more details.</p> <p>All information provided by applicants will be treated in strict confidence and used for recruitment purpose only. All personal data of unsuccessful applicants will be retained for 12 months for future recruitment purpose and will then be destroyed.</p> <p>其他职位空缺，请参考公司职位空缺网页。 申请人提交的个人资料，只用作职位申请用途。 如申请人未有成功受聘，所提交的资料只会用作日后 12 个月内的招聘用途，并在此期间过后销毁。</p> |