



## EQUIPMENT TRANSFER REQUIREMENT MATRIX

The below listed customers have advised Loscam of the following equipment transfer procedure requirements.  
 Loscam cannot be held responsible for any discrepancies/changes to these requirements.  
 For further clarification on a customers equipment transfer procedures please contact the customer directly.



UPDATED July 2026

CUSTOMER	STATE	REQUIREMENTS	DELAYED TRANSFER
COLES	ALL STATES	<a href="#">Click here</a> for Coles Supplier Central. <a href="#">Click here</a> for Coles Supply Standards. <a href="#">Click here</a> for Coles Pooling Equipment Procedures.	<b>AMBIENT/CHILLER/MEAT /LIQUOR: Effective date is 33 days from the day of delivery</b> <b>FRESH PRODUCE: Effective date is 7 days from the day of delivery</b> <b>STORES: Effective date is 5 days from the day of delivery</b>
SPAR AUSTRALIA	QLD	2 copies of a customer generated ECD to be sent with delivery. <b>Customer to key docket via their Equipment Management System.</b>	<b>Effective date is last day of the following month from the date of delivery</b>
TARGET	ALL STATES	3 copies of a customer generated ECD to be sent with delivery. Stamped copy to be sent back to you via your Transport company. <b>Target to advise Loscam of transfers.</b>	<b>Effective date is 33 days from the day of delivery</b>
KMART	ALL STATES	3 copies of a customer generated ECD to be sent with delivery. Stamped copy to be sent back to you via your Transport company. <b>Kmart to advise Loscam of transfers.</b>	<b>Effective date is 33 days from the day of delivery</b>
MYER	ALL STATES	Please <a href="#">click here</a> for the Myer Pallet Management Policy. <b>Customer to key docket via their Equipment Management System.</b>	<b>Effective date is 30 days from the day of delivery</b>
HARRIS SCARFE	ALL STATES	Customer generated ECD to be sent with delivery. Reference number to be booking code. <b>Customer to key docket via their Equipment Management System.</b>	<b>Effective date is 30 days from the day of delivery</b>
AMERICOLD	ALL STATES	2 copies of customer generated ECD to be sent with delivery. <b>Customer to key docket via their Equipment Management System.</b> Please <a href="#">click here</a> for the Americold Pallet Control Policy.	<b>Effective date is 30 days from the day of delivery</b>
BIG W	ALL STATES	Big W to supply electronically generated PTA docket to supplier nominated email address. Please <a href="#">click here</a> for the BIG W Pallet Policy.	<b>Effective date is 30 days from the day of delivery</b>
STATEWIDE	TAS	2 copies of customer generated ECD to be sent with delivery. Customer Purchase Order Number to be Primary Reference Number on the Docket. <b>Customer to key docket via their Equipment Management System.</b>	<b>Effective date is 35 days from the date of dispatch</b>
ALDI	ALL STATES	2 copies of customer generated ECD to be sent with delivery. <b>Customer to key docket via their Equipment Management System.</b>	<b>WOODEN PALLETS: Effective date is 28 days from the day of delivery</b> <b>BEVERAGE TRAYS: Effective date is 24 days from day of delivery</b> <b>DISPLAY PALLETS PRODUCE: Effective date is 14 days from the day of delivery</b> <b>DISPLAY PALLETS OTHER: Effective date is 28 days from the day of delivery</b>
COSTCO	ALL STATES	Please <a href="#">click here</a> for COSTCO Pallet Policy.	<b>Effective date is 30 days from the day of delivery</b>
<b>MITRE 10 (TOTAL TOOLS AND HARDWARE GROUP)</b>	ALL STATES	2 copies of customer generated ECD to be sent with delivery. <b>Customer to key docket via their Equipment Management System.</b>	<b>Effective transfer date is 45 days from date of delivery</b>
METCASH CCC IGA ALM	ALL STATES	Please <a href="#">click here</a> for METCASH Pallet Policy.	<b>Metcash will process the docket with an effective date of 45 days from the day of delivery</b>



## EQUIPMENT TRANSFER REQUIREMENT MATRIX

The below listed customers have advised Loscam of the following equipment transfer procedure requirements.  
 Loscam cannot be held responsible for any discrepancies/changes to these requirements.  
 For further clarification on a customers equipment transfer procedures please contact the customer directly.



CUSTOMER	STATE	REQUIREMENTS	DELAYED TRANSFER
IGA Fresh Produce Markets	ALL STATES	<p>Metcash FG to supply Pallet Transfers Authority Docket at point of delivery with Stamped Effective Date.</p> <p>Senders account number written in the sending account field.</p> <p><b>Customer to key docket via their Equipment Management System.</b></p> <p>Transfer must be received by Loscam within 45 Days.</p>	<b>Same Day Transfer</b>
LINFOX	ALL STATES	<p>2 copies of a customer generated ECD to be sent with delivery.</p> <p><b>Customer to key docket via their Equipment Management System.</b></p>	<b>Effective date is 33 days from date of delivery</b>
WOOLWORTHS	ALL STATES – EFFECTIVE 2/2/2026	<p>2 copies of a customer generated ECD to be sent with delivery All Purchase orders to be referenced on docket.</p> <p><b>Customer to key docket via their Equipment Management System.</b></p> <p>Please <a href="#">click here</a> for Primary Connect Equipment Control Policy.</p>	<p><b>AMBIENT: Effective date is 30 days from the day of delivery</b></p> <p><b>CHILLER: Effective date is 15 days from the day of delivery</b></p> <p><b>PRODUCE: Effective date is 7 days from the day of delivery</b></p>
BUNNINGS	WA ADHOC DELIVERIES ALL STATES	<p>Equipment will be exchanged with the driver upon delivery.</p> <p>If exchange pallets are not available, the driver will be issued with a Bunnings IOU docket. To redeem pallets not exchanged, contact the store and confirm collection. The original Bunnings IOU docket is required upon pick up.</p>	<b>Exchange Only</b>
BUNNINGS	CORE CARRIERS VIC, NSW, QLD	<p>Driver will be provided a Bunnings white original IOU docket at time of delivery.</p> <p><b>Supplier / Carrier to raise a transfer to the relevant state’s Bunnings DC Loscam account.</b></p> <p>Send the white original IOU and transfer docket to the relevant DC for approval. No copies of IOUs or delivery dockets are accepted (Must be the original Bunning’s white IOU).</p> <p>Please <a href="#">click here</a> for the Bunnings Store Pallet Sweep Carrier Reference Guide.</p>	<b>IOU Docket</b>
TEAM GLOBAL EXPRESS	ALL STATES	Please <a href="#">click here</a> for the Team Global Express Pallet Policy.	<b>According to your Pallet Policy Terms &amp; Conditions with Team Global Express</b>
OFFICEWORKS	ALL STATES	<b>Officeworks to advise Loscam of transfers.</b>	
MOCO FOOD SERVICES	ALL STATES	Please <a href="#">click here</a> for the Moco Food Services Pallet Policy.	