EQUIPMENT TRANSFER REQUIREMENT MATRIX

The below listed customers have advised Loscam of the following equipment transfer procedure requirements.
Loscam cannot be held responsible for any discrepancies/changes to these requirements.
For further clarification on a customers equipment transfer procedures please contact the customer directly.

UPDATED October 2026

CUSTOMER	STATE	REQUIREMENTS	DELAYED TRANSFER
COLES	ALL STATES	*Click here for Coles Supplier Central.* *Click here for Coles Supply Standards.* *Click here for Coles Pooling Equipment Procedures.*	**AMBIENT/CHILLER/MEAT /LIQUOR: Effective date is 33 days from the day of delivery** **FRESH PRODUCE: Effective date is 7 days from the day of delivery** **STORES: Effective date is 5 days from the day of delivery**
SPAR AUSTRALIA	QLD	2 copies of a customer generated ECD to be sent with delivery. **Customer to key docket via their Equipment Management System.**	**Effective date is last day of the following month from the date of delivery**
TARGET	ALL STATES	3 copies of a customer generated ECD to be sent with delivery. Stamped copy to be sent back to you via your Transport company. **Target to advise Loscam of transfers.**	**Effective date is 33 days from the day of delivery**
KMART	ALL STATES	3 copies of a customer generated ECD to be sent with delivery. Stamped copy to be sent back to you via your Transport company. **Kmart to advise Loscam of transfers.**	**Effective date is 33 days from the day of delivery**
MYER	ALL STATES	Please *click here* for the *Myer Pallet Management Policy*. **Customer to key docket via their Equipment Management System.**	**Effective date is 30 days from the day of delivery**
HARRIS SCARFE	ALL STATES	Customer generated ECD to be sent with delivery. Reference number to be booking code. **Customer to key docket via their Equipment Management System.**	**Effective date is 30 days from the day of delivery**
AMERICOLD	ALL STATES	2 copies of customer generated ECD to be sent with delivery. **Customer to key docket via their Equipment Management System.** *Please click here for the Americold Pallet Control Policy.*	**Effective date is 30 days from the day of delivery**
BIG W	ALL STATES	Big W to supply electronically generated PTA docket to supplier nominated email address. *Please click here for the BIG W Pallet Policy.*	**Effective date is 30 days from the day of delivery**
STATEWIDE	TAS	2 copies of customer generated ECD to be sent with delivery. Customer Purchase Order Number to be Primary Reference Number on the Docket. **Customer to key docket via their Equipment Management System.**	**Effective date is 35 days from the date of dispatch**
ALDI	ALL STATES	2 copies of customer generated ECD to be sent with delivery. **Customer to key docket via their Equipment Management System.**	**WOODEN PALLETS: Effective date is 28 days from the day of delivery** **BEVERAGE TRAYS: Effective date is 24 days from day of delivery** **DISPLAY PALLETS PRODUCE: Effective date is 14 days from the day of delivery DISPLAY PALLETS OTHER: Effective date is 28 days from the day of delivery**
COSTCO	ALL STATES	*Please click here for COSTCO Pallet Policy.*	**Effective date is 30 days from the day of delivery**
MITRE 10 (TOTAL TOOLS AND HARDWARE GROUP)	ALL STATES	2 copies of customer generated ECD to be sent with delivery. **Customer to key docket via their Equipment Management System.**	**Effective transfer date is 45 days from date of delivery**
METCASH **CCC** **IGA** **ALM**	ALL STATES	*Please click here for METCASH Pallet Policy.*	**Metcash will process the docket with an effective date of 45 days from the day of delivery**

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CUSTOMER	STATE	REQUIREMENTS	DELAYED TRANSFER
IGA Fresh Produce Markets	ALL STATES	Metcash FG to supply Pallet Transfers Authority Docket at point of delivery with Stamped Effective Date. Senders account number written in the sending account field. **Customer to key docket via their Equipment Management System.** Transfer must be received by Loscam within 45 Days.	**Same Day Transfer**
LINFOX	ALL STATES	2 copies of a customer generated ECD to be sent with delivery. **Customer to key docket via their Equipment Management System.**	**Effective date is 33 days from date of delivery**
WOOLWORTHS	ALL STATES – EFFECTIVE 2/2/2026	2 copies of a customer generated ECD to be sent with delivery All Purchase orders to be referenced on docket. **Customer to key docket via their Equipment Management System.** *Please click here for Primary Connect Equipment Control Policy.*	**AMBIENT: Effective date is 30 days from the day of delivery** **CHILLER: Effective date is 15 days from the day of delivery** **PRODUCE: Effective date is 7 days from the day of delivery**
BUNNINGS	WA ADHOC DELIVERIES ALL STATES	Equipment will be exchanged with the driver upon delivery. If exchange pallets are not available, the driver will be issued with a Bunnings IOU docket. To redeem pallets not exchanged, contact the store and confirm collection. The original Bunnings IOU docket is required upon pick up.	**Exchange Only**
BUNNINGS	CORE CARRIERS VIC, NSW, QLD	Driver will be provided a Bunnings white original IOU docket at time of delivery. **Supplier / Carrier to raise a transfer to the relevant state's Bunnings DC Loscam account.** Send the white original IOU and transfer docket to the relevant DC for approval. No copies of IOUs or delivery dockets are accepted (Must be the original Bunning's white IOU). *Please click here for the Bunnings Store Pallet Sweep Carrier Reference Guide.*	**IOU Docket**
TEAM GLOBAL EXPRESS	ALL STATES	*Please click here for the Team Global Express Pallet Policy.*	**According to your Pallet Policy Terms & Conditions with Team Global Express**
OFFICEWORKS	ALL STATES	**Officeworks to advise Loscam of transfers.**	
MOCO FOOD SERVICES	ALL STATES	*Please click here for the Moco Food Services Pallet Policy.*	